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Concord New Hampshire



Annual Report-1972

FROM THE MANAGER'S OFFICE

To The Citizens Of Concord:

I believe that the 1972 Annual Report of the City of Concord factually presents the activities of your city government during the past year.

It is obvious that with or without growth, the City must make and is making, tremendous progress in the area of improving municipal facilities. In the Penacook area of Concord there is a Wastewater Treatment Plant under construction which will remove the sanitary wastes of this entire area from the Merrimack River. After several years effort and with the cooperation of Representative James C. Cleveland, Concord was awarded \$1,500,000 Grant for a Water Treatment Plant. This \$1,500,000 represents more than 40% of the cost of this facility on which construction will start early in 1973 and will be completed late in 1974. This modern Water Treatment Plant will assure Concord of more than 7.5 million gallons of potable water daily.

I feel that the people of Concord should realize that none of these projects could be undertaken without the constant effort and concern of the City Council. Throughout the year the City Council has spent many hours in an effort to determine the priorities of those projects all of which help make Concord a better community.

John E. Henchey
City Manager

Cover Photo by
Ken Williams,
Concord Monitor

CITY GOVERNMENT

CITY MANAGER
John E. Henchey

ADMINISTRATIVE ASSISTANT
Gerald R. Blake

MAYOR
Malcolm McLane

COUNCILMEN-AT-LARGE
Wesley E. Haynes
C. Edwin Howard
Edna C. McKenna
Malcolm McLane
Winfield J. Phillips
Kenneth M. Tarr

WARD COUNCILMEN
Ward 1 — Guy Frost
Ward 2 — Richard A. Croak
Ward 3 — Michael F. Garrett
Ward 4 — Kenneth L. McDonnell
Ward 5 — Martin L. Gross
Ward 6 — Barbara E. Henderson
Ward 7 — R. Peter Shapiro
Ward 8 — William H. Perry
Ward 9 — John D. Cassidy, Jr.

AIRPORT MANAGER
J. Wayne Ferns

CEMETERY SUPERINTENDENT
William E. King

CHIEF ASSESSOR
John H. Ambrose

CHIEF OF POLICE
Walter H. Carlson

CITY CLERK
Mrs. Marjorie B. Foote

CITY CLERK EMERITUS
Arthur E. Roby

DIRECTOR OF WELFARE
Mrs. Ruth S. Palmer

FINANCE DIRECTOR
Verne F. Santas

FIRE CHIEF
Clayton A. Higgins, Jr.

HEALTH OFFICER
Dr. William W. Frost, Jr.

INDUSTRIAL DEVELOPMENT DIRECTOR
W. Dwight Barrell

LIBRARY DIRECTOR
Mrs. Lois Markey

OVERSEER OF POOR — Ward I
Edward H. York

PERSONNEL & PURCHASING DIRECTOR
Joseph C. Musumeci

PLANNING DIRECTOR
Gustaf H. Lehtinen

SANITARY INSPECTOR
George A. Hill

SEALER OF WEIGHTS & MEASURES
Harold L. Bradford

SUPERINTENDENT OF HIGHWAYS
John L. Forrestall

TAX COLLECTOR
George M. West

TREASURER
Mrs. Violet P. Constant

WATER SUPERINTENDENT
Robert N. Gillis

CITY SOLICITOR
Leonard J. Merski

CIVIL DEFENSE DIRECTOR
Richard D. Brodeur

CODE ENFORCEMENT ADMINISTRATOR
AND BUILDING INSPECTOR
Howard E. Raymond

DIRECTOR OF PUBLIC WORKS
Ronald H. Ford

BOARDS, COMMISSIONS, COMMITTEES, ETC.

DIRECTOR OF RECREATION AND PARKS

John W. Keach

Roger Watson

John E. Henchey

ADVISORY COMMITTEE, CITIZENS

William Robinson, Welfare

John Cassidy, Economic

Louis F. Braley, Labor

Robert A. Lauze, Public Information

James W. Ordway, Education

Clifford Broker, Economic

Barbara Hanus, Welfare

Mrs. Mildred Trombly, Neighborhood

Frederick P. Berman, Economic

Rev. Dennis O'Leary, Church

Mrs. Edna C. McKenna, Civic

Mrs. Marilyn Perkins, Community Action

Clyde E. Wilber, Civic

Mrs. Sally Sullivan, Labor

Mrs. Louisa M. Timbas, Education

HOUSING AUTHORITY

Charles H. Cheney

Pasquale Alosa, Jr.

Thomas M. Hardiman

J. Richard Jackman

Edward J. Sullivan

HOUSING STANDARDS

Ronald H. Ford, Chm.

Dr. William W. Frost, Jr.

George A. Hill

Clayton A. Higgins, Jr.

C. R. Sabean

Howard E. Raymond, Clk.

LIBRARY BOARD

Vincent P. Dunn

Victoria Mahoney

Mrs. Anne Haller

Samuel S. Richmond

Mary C. MacNeil

Richard O. Blanchard

Mrs. Janet A. Alosa

Maurice H. Dupuis

John S. Clark

LICENSING BOARD

John E. Henchey

Walter H. Carlson

Clayton A. Higgins, Jr.

PERSONNEL ADVISORY BOARD

David N. Harris

Malcolm Spoor

Samuel I. Schneider

PLANNING BOARD

John E. Henchey

Ronald H. Ford

Wesley E. Haynes

Edward H. Brooks

Clyde E. Wilber

Roger E. Watson

Donald G. Rainie

Horace S. Blood

Basil Makris

ASSESSMENTS, BOARD OF REVISION OF

Verne F. Santas

Leonard J. Merski

Ronald H. Ford

James A. Taylor

Hugh Cassidy

BUILDING CODE BOARD OF APPEALS

Robert A. Foster

Preston W. Colbroth

Carroll E. Garland

Ralph T. Harper

Arnold Perreton

ELECTRIC LIGHTS, TELEPHONE POLES AND STRUCTURES, BOARD OF LICENSING

John E. Henchey

Ronald H. Ford

Gustaf H. Lehtinen

HEALTH, BOARD OF

Dr. William W. Frost, Jr.

Dr. Luigi Dolcino

Dr. Benjamin E. Potter

Dr. David G. Underwood

HISTORIC DISTRICT COMMISSION

Miss Mary A. Abbott

Mrs. Carl G. Gesen

Timothy W. Woodman

Harold F. Yeaton

BOARDS, COMMISSIONS, COMMITTEES, ETC.

PLUMBING EXAMINERS

Howard E. Raymond, Chm.
Robert D. Chadwick
William Johns, Jr.

TAXI CAB LICENSING

John E. Henchey
Walter H. Carlson
Marjorie B. Foote

TRUSTEES — TRUST FUNDS

Mrs. Violet P. Constant
Robert M. Beyer
Alvah D. Chisholm

ZONING BOARD OF ADJUSTMENT

Carl G. Bartlett
Frank J. Preston
Dr. Robert O. Wilson
George A. Stohrer, Jr.
Mary Louise Hancock

GENERAL
GOVERNMENT

CITY COUNCIL
FINANCE
COLLECTION
ASSESSING
RECORDS
ELECTIONS
PLANNING
INDUSTRIAL DEVELOPMENT
PERSONNEL AND PURCHASING



CONCORD CITY HALL

CITY COUNCIL 1972

There are fifteen members on the City Council; six councilmen-at-large and nine ward councilmen. At the first regular meeting in January, Malcolm McLane was elected Mayor for two years and Mrs. Edna McKenna was elected Mayor Pro Tem for a two year term.

Regular monthly meetings of the City Council are held on the second Monday of each month. The special meetings are called by the City Manager in a written communication to the City Clerk who then notifies the Council members. All meetings are public.

During the months of December and January, Finance Committee meetings are held at least twice a week by the City Council, who are also Finance Committee members.

At a December first meeting, Ward one Councilman Guy Frost submitted his resignation to be effective January 1, 1973.

Twelve regular meetings were held, 5 special meetings, 8 recessed meetings, 5 public hearings in the Council Chamber, 30 public hearings during regular meetings and 10 public hearings on the premises.

Governor Walter Peterson spoke to the Council at a special meeting to explain his program on taxation and its effect on the city. He proposed a 3%

personal income tax. This did not pass in the Legislature.

Three hearings which were the longest and most largely attended relative to apartment zoning are as follows:

Ordinance amending chapter 28 relating to zoning to change rural (RU) district to garden apartment (R3) district. The location on Mountain Road and Country Club Lane, as proposed by Samuel A. Tamposi, Edward N. Lehoullier, Lionel A. Forest and William H. Thomas. This ordinance failed to pass.

Ordinance amending chapter 28 relating to zoning to change general residence (R2) district to single residence (R1) district. The location on Shawmut Street and Cemetery Street. This area permitted apartment buildings. The developers were Frederick R. Brown and Joseph H. Johnson; the neighborhood objected and brought in a petition and ordinance requesting a public hearing to change the district. This ordinance failed to pass.

Ordinance amending chapter 28 relating to zoning to change garden apartment (R3) district to single residence (R1) district. The location to be on Columbus Avenue, Penacook Street and High Street. This area permitted apartment buildings. The developer was Edward J. Sylvia by Donald Ron-



CONCORD CITY COUNCIL

deau, Agent; the neighborhood objected and brought in a petition and ordinance requesting a public hearing to change the district. This ordinance failed to pass.

Motions for rehearings on all three ordinances were considered and denied.

Budget grand total was \$4,481,057.

Thirty ordinances were passed concerning the following:

Adopted portion of 1971 edition of the National Electrical Code.

Bicycle license fees, 50 cents.

Building code amended, water cooled air conditioners.

Board of Health members separated from department.

Compensation plan amended; 4% increase.

Classifications set for Boys Club Recreation Supervisor-Police Department; Sign Fabricator.

Parking prohibited at all times: Dixon Avenue, Ward Avenue, Maitland Street, South Main Street, west side, from Pillsbury Street to 215 feet south of Pillsbury Street.

Parking: 20 minutes. South Main Street, west side, from Perley to 86 South Main Street.

One hour.

Pillsbury Street, north side, from South Main to Dakin

Pillsbury Street, south side, from South Main to 165 feet westerly

Pillsbury Street, south side, from 165 feet west of South Main to opposite Dakin Street

South Main Street, west side, from 215 feet south of Pillsbury to Maitland Street

Two hours. (between hours of 7 a.m. and 9 p.m. except Sundays and holidays)

North Main Street, west side, from Court to Franklin Street

North Main Street, east side, from Court to Ferry Street

South Main Street, east side, from 150 feet north of South State to 150 feet south of Pillsbury Street

Summer Street, Penacook, both sides, from High to Center Street

Parking positions designated for certain streets.

South Main, west side, from Fayette to crosswalk in front of St. John's Church, 45° head-in

South Main, west side, from crosswalk in front of St. John's Church to 86 South Main, parallel

Sale of alcoholic beverages at Beaver Meadow.

Sewer rates increased and changed the billing cycle.

Stop signs:

Bridge Street, Penacook, Bye Street,
Penacook, Forest Street, Second Street, Silk
Farm Road, Sylvester Street, West Street.

Temporary seal.

Water bills to be paid within 30 days or subject to penalty.

Zoning district changes: R4, apartment district, Summer, Montgomery, Pitman Streets

Zoning district changes: R4, apartment district, Summer, Montgomery, Pitman Streets; B3, central business, Storrs, Bridge Streets; RI, single residence, Shaker Road; B2, business, I-93 and Concord-Bow line; district regulations uses under large scale developments.

Fifty-eight resolutions were passed.

Short term investment of idle funds.

Temporary loan in anticipation of taxes for municipal year 1972.

Designating depositories for the City of Concord, N.H.

Transfer of funds — Tax Collector and City Manager.

Authorizing the City Manager to execute a joint indenture with the Carmelite Monastery and quit-claim deed to the Concord Clinic, Inc.

Amending the resolution fixing and determining the amount of money to be raised by the City of Concord, N.H. for the financial year ending December 31, 1972.

Reducing the amount of money to be raised by the City of Concord for the financial year ending December 31, 1972.

Reaffirming the need and approving the application for low rent public housing and authorizing an amendment to the existing cooperation agreement by and between the Concord Housing Authority and City of Concord, dated July 13, 1966.

Amending the resolution passed February 1, 1972, which amended the cooperation agreement between the Concord Housing Authority and the City of Concord by raising the number of units considered from 100 to 105.

Property tax exemption for St. Paul's School, by rescinding action taken August 14, 1967.

Property tax exemption for St. Paul's School, elimination of exemption by the city.

Concord School Board

New County Court House

Autorizing the City Manager to enter an agreement with the Town of Pembroke for rubbish disposal.

Autorizing the City Manager to commence condemnation proceedings against land owned by the Northern Railroad for the Penacook sewer interceptor, utilities and right of way to the Penacook sewerage treatment plant.

Autorizing the City Manager to negotiate for the purchase of easements necessary for the layout of sewer interceptor for the city proper, as recommended by Camp, Dresser and McKee, consultants.

Accepting Concord Transportation Study.

Designating Earth Week.

Approving and authorizing Major Plan Change No. 1 to the Urban Renewal Plan and Relocation Program of the Capitol Plaza North Urban Renewal Project N.H. R-13.

Form for the annual report.

Autorizing the Mayor to appoint a committee to study the City's participation in the local Boy's Club.

Autorizing the City Manager to make application to the State of New Hampshire Aeronautics Commission for state funds for the construction of runway and taxi-way of the municipal airport.

Cost of airport layout plan.

Arts Council of Greater Concord using the sidewalks for the Arts Festival to be held on the 1st, 2nd and 3rd of June, 1972.

Extension of sanitary sewer main and system in Loudon Road.

Appropriating money to pay for unpaid taxes for the year 1971, sold to the City June 1, 1972.

Autorizing the City Manager to negotiate and execute contracts with the State of New Hampshire relative to the Emergency Employment Act of 1971.

Honoring John P. Harrington and Charles Filides.

Autorizing execution of grant agreement with Department of Housing and Urban Development.

Appropriating \$430,000 for Fire Station construction, storm sewer construction, etc.

Appropriating \$4,156,000 for construction of water treatment facility including original equipment and furnishing at Penacook Lake.

Autorizing exchange of land for the Storrs Street extension.

Approving the alteration of the boundaries of the Boscowen-Penacook water precinct.

Review of the provisions of the Concord Zoning Ordinance fixing residential densities.

Acceptance and expenditure of funds granted to the City by the State Library Commission.

Revenue sharing.

Abandoning mapped lines of a future street widening, Storrs Street northerly of Bridge Street.

Setting date of special election for Representative to General Court in ward 5.

Formation of Regional Refuse Disposal Planning Committee.

Second session of supervisors in ward 2.

Terms of appointments of additional ward officials in ward 2.

Making appointments of inspectors of elections for the additional polling place in ward 2 and making appointments of assistant moderator and assistant clerk in ward 2.

Hazardous buildings to raze and remove the same and a building to secure the same.

Making returns of: Laying out of Fairview Drive; discontinuance of a portion of Pitman Street; laying out of Court Street widening; discontinuance of a portion of Montgomery Street; discontinuance of a portion of Centre Street; laying out of a relocation of a portion of Centre Street; also conveyance of the City's interest in the discontinued Pitman Street.

FINANCE DEPARTMENT

The control function in the management of the finances of the City is the chief responsibility of the Finance Department. Budgeting, accounting and reporting of all expenditures and revenues of the City, as well as the custody and investment of all funds, make up the daily work load of the department.

Established fiscal policy provides for an annual

balanced budget, and a projected six-year capital improvement program for the City of Concord.

Schedules in the financial section of this report set forth the activity and the year-end position of each of the several funds through which all the financial transactions of the City are handled. Below is a brief summary of activity of each fund during the year 1972 and condition at the end of the year.

GENERAL FUND

The General Fund is the largest and most important in the operating budget of the City. It is from this fund that expenditures are made for most of the essential City services, such as fire and police protection, snow removal, street lighting, repair and cleaning, refuse collection and disposal, health and recreational facilities, and many other services.

Current Surplus resulting from 1972 operations

	<i>Balance Dec. 31, 1971</i>	<i>Payments During 1972</i>	<i>New Debt Issued 1972</i>	<i>Balance Dec. 31, 1972</i>
Municipal	1,400,456	211,818	295,000	1,338,638
School	<u>1,620,000</u>	<u>220,000</u>	<u>-0-</u>	<u>1,400,000</u>
Total	3,020,456	431,818	295,000	2,738,638

Interest Rates declined during the year. Our bond issue sold at a rate of 3.90%. Rates on borrowing in anticipation of taxes and other collections ranged from 2.47% to 2.83%, compared to a high of 3.59% and a low of 2.64% paid in the previous year. Net interest cost for the year on the short term notes

amounted to \$159,752.45. Most of this surplus will be used to reduce the amount to be raised by property taxes in 1973.

Debt — Outstanding debt payable from the General Fund decreased \$136,818. New Debt amounting to \$295,000 was incurred, while maturities paid during the year amounted to \$431,818 as detailed in the following schedule:

	<i>Property Taxes Raised</i>	<i>1971</i>	<i>1972</i>	<i>Amount</i>	<i>Increase Per Cent</i>
For Municipal Purposes	2,800,200	2,938,300	138,100	4.9%	
For School Purposes	4,739,202	5,127,190	387,988	8.2%	
For County Purposes	<u>312,685</u>	<u>291,164</u>	<u>-21,521</u>	<u>6.9%</u>	
Total	7,852,087	8,356,654	504,567	6.4%	

	<i>Assessed Valuation</i>	<i>1971</i>	<i>1972</i>	<i>Amount</i>	<i>Increase Per Cent</i>
For Municipal Purposes	148,158,730	151,615,045	3,456,315	2.3%	
For Union School District	139,136,300	142,461,285	3,324,985	2.4%	
For Penacook School District	9,104,630	9,234,940	130,310	1.4%	
For County Purposes	148,191,830	151,648,145	3,456,315	2.3%	
<i>Tax Rates</i>					
Municipal	18.90	19.38	.48	2.5%	
Union School District	31.45	33.67	2.22	7.1%	
Penacook School District	39.91	35.79	-4.12	10.3%	
County	<u>2.11</u>	<u>1.92</u>	<u>-.19</u>	<u>9.0%</u>	
Total City Rate	52.46	54.97	2.51	4.8%	
Total Penacook Rate	60.92	57.09	-3.83	6.3%	

Collections increased percentage-wise: the year ended with 11.0% of the current property tax levy

outstanding, compared to 11.6% outstanding at the end of the previous year.

TRUST FUNDS

Income received increased from \$104,167 in 1971 to \$104,345 in 1972. New trusts received

amounted to \$21,537. Income transferred to General Fund was \$97,660.

PARKING METER FUND

Meter Collections increased by \$1,615 from \$52,681 in 1971 to \$54,296 for the current year. Income from parking penalties increased from \$13,308 in 1971 to \$17,522 in 1972.

Fund Balance at the close of the year was

\$30,386, an increase of \$11,749 during the year.

Debt — Long term decreased from \$40,000 to \$35,000 and no new debt was incurred. Maturities amounted to \$5,000.

SANITARY SEWER FUND

Revenue from sewer rentals totalled \$167,184 compared to 95,229 realized in 1971, an increase of \$71,955. Receipts from all sources increased by \$123,922 from \$116,842 to \$240,764.

Surplus — The year began with a cash surplus of \$71,324 and ended with \$59,372 a decrease of \$11,952.

Debt — Long term debt increased by \$30,000. \$50,000 of new debt was incurred during the year, and \$20,000 of maturities paid.



Sanitary Sewer Construction on Broadway.

SPECIAL ASSESSMENT FUND

Receipts — Total receipts of this fund were \$114,699. Disbursements totalled \$168,073. Cash balance at the end of the year was \$29,966.

Debt — Long term debt increased during the year from \$174,230 to \$230,117. \$80,000 of new debt was incurred. Maturities paid totalled \$24,113.

WATER FUND

Revenue — Water rentals yielded a total of \$453,546 which is 3.9% more than the \$436,336 realized in 1971. Receipts from all sources amounted to \$464,353 or \$18,842 more than 1971.

Surplus — Cash surplus decreased from

\$174,184 at the beginning of the year to \$114,236 at the close of the year.

Debt — Net decrease of long debt of this fund was \$5,000 as a result of maturities paid in 1972.

EQUIPMENT MAINTENANCE & REPLACEMENT FUND

Income from equipment rentals amounted to \$315,929, while operating expenditures and depreciation totalled \$319,191, resulting in a net loss of \$3,262 for the year.

Reserve — The reserve for replacement of equipment increased from \$12,799 to \$16,766. Expenditures for new equipment totalled \$69,226; additions to the reserve amounted to \$73,193.

CITY OF CONCORD, NEW HAMPSHIRE

REVENUES AND EXPENDITURES — 1972

Where the Money Came From:

Property Taxes	\$8,383,413.04	75.5%
Resident Taxes	78,214.40	.7
Auto Permit Fees	360,806.43	3.2
Service Charges	160,907.96	1.4
State Tax Contributions	1,489,647.62	13.4
Licenses, Fees and Permits	42,885.13	.4
Payments in Lieu of Taxes	47,651.18	.4
All Other Revenue and Income	161,134.15	1.5
Surplus From Prior Year	118,000.00	1.1
Library Trust Funds and Fees	50,200.00	.5
Cemetery Trust Funds and Charges	76,399.50	.7
Highway Subsidy (Gas Tax)	134,266.61	1.2
Total	\$11,103,526.02	100.0

Where the Money Went:

Schools	\$5,758,002.75	51.9%
County Government	330,873.87	3.0
General Government	480,982.38	4.3
Police Protection	579,121.87	5.2
Fire Protection	870,623.02	7.8
Building & Other Inspection	66,090.51	.6
Health	44,970.95	.4
Sanitation and Waste Removal	284,004.88	2.6
Cemeteries	114,964.00	1.0
Airport	31,200.84	.3
Highways and Sidewalks	911,645.07	8.2
Libraries	242,586.04	2.2
Charities	135,938.15	1.2
Recreation and Parks	258,014.38	2.3
Unclassified	240,196.21	2.2
Capital Outlay	108,770.79	1.0
Civil Defense	10,284.19	.1
Exemptions for War Service	131,700.00	1.2
Overlay for Abatements & Adjustments	25,616.36	.2
Current Surplus and Reserves	213,284.00	1.9
Payment of Bonds and Interest	264,655.76	2.4
Total	\$11,103,526.02	100.0

CITY OF CONCORD, N.H. — COLLECTION DEPARTMENT

Annual Report for the Year 1972

The collection Department is responsible for the collection of various accounts and receives payments for the following: real and personal property taxes, timber yield tax, bank stock tax, building, plumbing, electrical and engineering permits and receipts; water bills, motor vehicle permits, certificate of title application, interest charges, ambulance charges, accident report fees, rent of buildings and facilities, service charges for water and sewer connections, new street and sidewalk costs and special assessment accounts.

The 1972 tax warrants with supplements received from the Board of Assessors were as follows:

	Total Debits	Balance Dec. 31, 1972
Real and Personal Property	\$8,239,193.11	\$906,263.62
Bank Stock	12,654.10	-0-
Timber Yield	3,016.76	1,069.07
Total Property	\$8,254,863.97	\$907,332.69
Resident Tax	141,980.00	38,490.00
Total	\$8,396,843.97	\$945,822.69

The Advertised List of unpaid 1971 property taxes was posted on May 1 and the collector's Sale of Real Estate was held on June 1. At the sale, 220 accounts were offered with one bought by an individual for \$46.74 and 219 accounts bought by the City of Concord for \$290,975.59. The owners have two years to redeem their property from the tax sale.

Processed and mailed 21 timber yield tax bills, 26 bank stock bills and 198 special assessment bills covering 15 projects.

Through the continued cooperation of one of the local insurance companies, we were able to use their computer equipment for processing and billing property and resident taxes.

The resident tax warrant was received on May 30 and it required 4.51 hours on the computer to process the tax role sheets and 14,021 bills. Five and one half hours were required to insert, seal and stamp the envelopes with all bills mailed on May 30.

The property tax warrant was received on September 5 with all bills mailed on the same day as it only required 5.66 hours on the computer to process the tax roll sheets and 8,811 bills. Three hours were required to insert, seal and stamp the envelopes.

There were three properties deeded to the City for non-payment of the 1969 property taxes. Two were withheld from public sale to be used for future City use, and the other one was sold by sealed bid on November 15.

During the year, we processed 6,546 certificate of title applications amounting to \$6,546.00; issued 22,735 motor vehicle permits amounting to \$362,101.45, refunds of \$1,272.11 for a net total of \$360,829.34; a net increase of \$35,025.57 over last year.

Collection on special assessments amounted to \$25,190.93.

The amount received from building, plumbing and electrical permits amounted to \$24,197.24.

Collections for current year real estate, jeopardy assessments, and resident taxes amounted to \$7,438,599.64.

Collections from prior year taxes and other miscellaneous revenue amounted to \$1,146,650.88.

Collections from water bills and penalties amounted to \$658,161.57.

The total collected from all sources representing 91,253 accounts amounted to a gross total of \$9,925,073.88; abatements \$34,259.01; refunds \$8,116.71 resulting in a net total of \$9,951,216.18. This compares with 89,064 accounts in 1971 with

a gross total of \$8,961,000.10; abatements \$56,473.13; refunds \$10,524.63 resulting in a net total of \$9,006,948.60. The net total increase being \$944,269.58.

Your Tax Collector met with officials of the State Tax Commission during the year relative to proposed legislation and other related problems. He also met with officials of the State Motor Vehicle Department relative to the computerization of the registration forms and other related problems.

Your Tax Collector attended the annual meeting of tax and assessing officials conducted by the State Tax Commission, the N.H. City and Town Clerks' Association annual meeting, the N.H. Tax Collectors' Association annual meeting and the annual conference of the National Tax Association.

Members of the Collection Department staff attended workshops and training sessions relative to application for certificate of title, motor vehicle registration and related tax problems.

1972 - ASSESSING DEPARTMENT

Board of Assessors:

John H. Ambrose, Chief Assessor

Graham E. Fogg, Member

Lawrence J. Moynihan, Member

The Assessing Department is staffed by the following full-time employees: (see photo)

John H. Ambrose

Marguerite T. Cote

Eloise M. Covey

June L. Hamel

William J. Kirby

Daniel E. Sullivan

Warrants for the year 1972 were issued as follows:

Real & Personal Property Tax	\$8,239,043.53
Resident Tax	141,980.00
Bank Stock Tax	12,654.10
Timber Yield Tax	3,016.76

The above figures include — Original Warrants, Jeopardy Warrants and Supplemental Warrants through December 31, 1972.



Taxable Property Valuation (Ratio 85 %)

Total Valuation before exemptions	\$ 156,733,725
Blind Exemptions	\$ 13,000
Elderly Exemptions	1,945,300
Special School Exemptions	<u>3,160,380</u>
	5,118,680
Net value on which 1972 rate computed	<u><u>\$151,615,045</u></u>

War Service Tax Credit

27 Total Exemptions @ \$600	\$ 16,200
2310 Exemptions @ \$50	115,500
Total amount exempted to Veterans	\$131,700

Tax Rates for the year 1972 —

	<i>Concord</i>	<i>%</i>	<i>Penacook</i>	<i>%</i>
Municipal	\$19.38	36	\$19.38	34
School	33.67	61	35.79	63
County	1.92	3	1.92	3
TOTAL	\$54.97	100%	\$57.09	100%

Taxable Valuation — Ten Year Period

<i>Year</i>	<i>Real & Personal Property</i>	<i>% Level, Asmt. To Full Value</i>
1963	\$ 61,000,310	50%
1964	61,621,630	47%
1965	132,777,150	100%
1966	136,970,800	100%
1967	154,886,050	100%
1968	157,352,600	95%
1969	159,412,300	95%
1970	143,691,855	85%
1971	148,158,730	85%
1972	151,615,045	85%

882 property transfers were processed during the year.

The Board of Assessors met 14 times during the year and considered 161 appeals against the 1972 real and personal property levy.

Taxes abated during the year — 1972 levy only \$11,321.53.

Items of special interest:

Approximately 900 land assessment adjustments were made for 1972 over 1971 land figures.

The "Open Space" land use law became effective on April 1, 1972 causing a deferred value of \$1,210,920.00 in land assessments.

The Assessor attended conferences at Kerhonkson, N. Y., Dallas, Texas and Manchester, N. H.

1972 RECORDS DEPARTMENT

The City Clerk attends all meetings of the City Council and Finance Committee as Clerk, she writes the minutes which are distributed throughout the city departments and to the City Council members.

These records are permanently recorded together with ordinances and resolutions passed. Prepares agendas and material prior to the meetings for the Council members to study. Publishes notices of hearings and ordinances passed. Under the 'right to know law', posts notice of all meetings. Posts copies of resolutions passed. Takes care of all correspondence concerning City Council.

The conduct of elections comes under the City Clerk. During a municipal election or a City Charter referendum question, she has complete charge of the holding of the election by preparing ballots, political calendars, warrants, advertising and other matters. At State and National Elections, she acts

as agent for the Secretary of State by sending out instructions, delivering ballots, processing requests for absentee ballots and the sending and receiving of these ballots.

Effective April 1 of this year the ward lines were changed. Concord became an eight ward city. All voters were required to re-register. Registration sessions were held in the City Hall Council Chamber six days a week until nine o'clock in the evening during the month for this purpose; also registration cards were included in the newspaper for people to complete and return. June 1, registration and re-registration was done in the City Clerk's office and approximately seven to eight hundred people were registered.

Total receipts amounted to \$12,980.00. The following items made up this figure: Filed 1,023 uniform commercial code statements, recorded 25

pole petitions, 42 writs and 160 discharges. Issued 2,523 certified vital statistic records, 28 resident certificates, 91 taxicab operators licenses, 20 taxicab licenses, 420 marriage licenses, 2,043 dog licenses, 2 employment office licenses, 4 licenses to deal in junk, 14 amusement machine licenses, 12 bowling alley and 8 billiard table licenses. Sale of checklists, street wards, State filing fees and tax liens totaled \$382.50.

Street layouts recorded in highway record book:

Fairview Drive; discontinuance of a portion of Centre Street; relocation of a portion of Centre Street between North State and North Main Streets; widening on south side of Court Street; discontinuance of a portion of Montgomery Street; discontinuance of a portion of Pitman Street.

Recorded 10 deeds and 12 contracts.

Vital statistic records recorded: Births 1,038; Marriages 429; Deaths 712.

1972 ELECTIONS

March 7 — Presidential Primary.

Delegates were elected to the National Conventions. A separate ballot was used relative to a Constitutional amendment to allow persons eighteen years old to vote and persons under twenty-one to hold elective office. The Constitutional amendment did not pass. The total number of ballots cast was 7984.

September 12 — State Primary.

Nominations of candidates to be voted for at the November election was held for State, County, Municipal, United States Senator, Representative in Congress and delegates to the State Conventions. The total number of ballots cast was 6537.

November 7 — Biennial Election.

Election of electors of President and Vice President of the United States; election of United States Senator, Representative in Congress, Governor, Councilor, State Senator, Sheriff, County Attorney,

County Treasurer, Register of Deeds, Register of Probate, County Commissioners, two State Representatives to the General Court from each ward in the city, Moderator, Ward Clerk and Supervisors of checklists was held. A separate ballot was used relative to a Constitutional amendment to allow the Legislature to meet annually and members to receive mileage payments for attendance at regular sessions for not more than ninety legislative days during the two years for which elected. The Constitutional amendment did not pass. The total number of ballots cast was 13,035.

The School Board election was held in conjunction with this election under the supervision of the School Department.

Absentee voting was allowed at all three elections this year and the total number of absentee ballots issued was 2,013.

Representatives elected to the General Court for two years are as follows:

Ward 1	Milton A. Cate Martin R. Haller	Ward 5	Charles Filides Wayne S. Rich
Ward 2	Alice Davis Chris Andersen	Ward 6	Ralph W. Wilson Katherine J. Harriman
Ward 3	Susan N. McLane Henry C. Newell	Ward 7	C. Edwin Howard Eugene Woodward, Jr.
Ward 4	Kenneth M. Tarr H. Gwendolyn Jones	Ward 8	John H. Noble Elizabeth S. Hager

Ward officers elected as follows:

- | | |
|--------|---|
| Ward 1 | Moderator, Guy Frost
Clerk, Rita G. Frost
Supervisor of checklist, Charles J. Drouin |
| Ward 2 | Moderator, Pasquale V. Rufo
Clerk, Verna B. Blaidsell
Supervisor of checklist, Jane T. Morrison |
| Ward 3 | Moderator, Donald Miner
Clerk, Patricia C. Hill
Supervisors of checklist, Russell B. Tobey (2) years;
Bernard E. Colgan (4) years; Earl H. Little (6) years. |
| Ward 4 | Moderator, John E. Fraser
Clerk, Charles H. Cheney, Sr.
Supervisor of checklist, Jeannine Flanders |
| Ward 5 | Moderator, Richard H. Horan, Sr.
Clerk, F. Harvey Kibling
Supervisor of checklist, Richard J. Sweet |
| Ward 6 | Moderator, Leonard P. Colgan
Clerk, Bertha C. Rosen
Supervisor of checklist, Evelyn B. Musumeci |
| Ward 7 | Moderator, Russell D. Sawyer
Clerk, Joseph A. King
Supervisor of checklist, Arthur E. Boutwell |
| Ward 8 | Moderator, Francis R. Wentworth
Clerk, Gerald R. Smith
Supervisor of checklist, Dana C. Prescott |

On April 1, 1972 Concord consisted of eight wards more evenly populated than the previous nine

wards through passage of a referendum question on the Municipal ballot November 2, 1971.

PLANNING BOARD

Recreation Master Plan

The City Planning Board completed a comprehensive revision of its recreation master plan in 1972. The 84-page report, entitled Recreation — 1990, was certified to the City Council in accordance with statutory requirements. The recreation master plan supersedes a previous plan published in May, 1965 as part of the Board's Community Facilities Plan.

Open Space

The Board's staff was made available to the newly-formed Conservation Commission in its efforts to formulate an open space plan. A Commission proposal to establish a conservation district

in the Broken Ground area of East Concord and Concord Heights was favorably received by the Board as consistent with the comprehensive plan for long-range development of the city.

Land Use Plan

Due to increased demands on the community for land suitable for various types of urban development, the Board was of the opinion that a review and updating of the Land Use Plan would serve the interest of orderly community growth, and that such a study should be undertaken as soon as possible by qualified outside planning consultants. The Board recommended to the City Council that funds sufficient to cover the cost of such revision be appropriated in the 1973 budget.

Municipal Service Complex

The Board continued its review of various proposals to expand the Green Street municipal service complex to include new police and district court facilities. In this connection, the Board recommended that preliminary borings be made on site.

After evaluating preliminary plans prepared by the architect, the Board recommended to the Council that a special Planning Board committee be established to consider other alternative schemes for the expanded complex.

In a related consideration, the Board went on record as favoring the demolition of the existing police station on Warren Street, and conversion of the site into a parking lot and the location for a new comfort station.

Housing

Recognizing the community's concern about housing needs of residents and the amount of housing that will be needed to shelter future residents, the Board undertook the preparation of a housing needs study during the year. A 57-page report, entitled Housing Needs, Concord, New Hampshire, was published in September. The report describes trends and shortages in housing as these affect Concord.

Zoning

The accelerated rate of urban growth which began to manifest itself in 1970 continued during the past year. Both population and building construction increased markedly.

This pressure was reflected in increased demand for land for development with paralleling pressures on the application and limitations of the Concord zoning ordinance.

During 1972, the Board was called upon to consider a heavy volume of zoning matters including proposed changes in the ordinance — both text and map, large scale development approval, architectural design review and advisory opinions to the Board of Adjustment.

1. Regulations

The Board recommended three changes in zoning regulations. These included (1) permitting recreational vehicle parks as special exceptions in rural districts, (2) tightening up control of common areas in large scale developments,

and (3) permitting certain types of accessory uses in garden apartment districts.

A proposal to exempt corner lots from the application of regulations governing substandard lots with contiguous frontage was opposed by the Board.

2. Zoning Map

Six proposals to amend the zoning map were considered by the Board. Only one of these was favorably received — the conversion of a rural district on Shaker Road into a single residence district.

Requests for rezoning opposed by the Board included (1) a section of Hoit Road from a rural to a business district, (2) an area on Country Club Lane from a rural to a garden apartment district, (3) a section of Columbus Avenue from a garden apartment to a single residence district, (4) a part of the Cemetery Street-Shawmut Street area from a general residence to a single residence district, and (5) the lower Donovan Street section from a single residence to an industrial or business district..

3. Large Scale Development

The Board approved six large scale development projects in 1972. Of these, five were residential and one industrial uses. The residential developments included three duplex projects — the Planned Community Concept project on Cemetery and Shawmut Streets, and the Pasaconaway and Wonolancet Clusters at Beaver Meadow Village on Second Street; and two garden apartment projects — the Hodges Development on Loudon Road and the Penwood Apartments on West Main Street. The industrial project involved a major expansion of the Beede Electrical Instrument Co. plant on South Main Street in Penacook.

4. Architectural Design Review

The Board approved the architectural design of three garden apartment projects. These were located on Columbus Avenue, Burns Avenue and Loudon Road.

5. Advisory Service to Zoning Board

The Board of Adjustment sought the Board's advice on matters involving establishing two substandard lots on Hopkinton Road, and the rezoning of Clinton Street for business use. The granting

ing of a minor variance in the former matter was favorably recommended, while in the latter, the Board opposed a change of zoning district.

6. Residential Densities Study

In response to a resolution of the City Council, the Board's staff prepared a residential densities study outlining the various possibilities available to the City in this area of zoning. The staff was authorized to prepare revisions of the zoning ordinance affecting off-street parking requirements and open space standards for residential uses.

Subdivision Control

An ever-increasing volume of work faced the Board in 1972 in relation to approving the subdivision of land throughout the city. Fifty-five applications, all requiring public hearings, were processed by the Board. As the result of this activity, a total of 100 new residential and six new commercial lots were added to the city's land parcel inventory. Twenty-four applications involving changes in the lot lines of two or more adjacent lots of record were also reviewed and approved by the Board.

Mobile Home Parks

In addition to conventional residential growth resulting from land subdivision, the city's housing inventory was expanded by the approval of 40 new lots in mobile home parks. Additions to four mobile home parks were approved under provisions of the Building Code requiring approval of park design by the Board.

Land Transactions

During the year, the Board investigated and reported on several matters relating to the acquisition or sale of land. Recommendations made to the City Council included initiation of negotiations to acquire the right of way needed to complete the extension of Storrs Street, purchase of land at Riverdale off Hall Street as an addition to the City's wastewater treatment plant site, and the withholding from sale of certain tracts of tax-deeded land for future public use. The Board recommended sale of City land on Storrs Street to the Housing Authority for use in connection with a parcel of urban renewal land, and the sale of a small parcel of tax-title land declared surplus on

Abbott Road. The Board opposed the sale of City land on Wyman Street, and a portion of the State-owned right of way of Bridge Street easterly of the former railroad yard overpass.

The Board recommended to the City Council that the City's serious concern be brought to the attention of the State in regard to the future use or possible disposition of the extensive State hospital farm holdings in the Clinton Street-Iron Works Road area.

Streets and Highways

Road from Portsmouth Street to North Curtisville Road, and the abandonment of a portion of a future widening of Storrs Street northerly of Bridge Street to make the land available as an addition to Parcel 1 of the Capitol Plaza North urban renewal project.

The proposed expansion of the Clinton Street interchange of Interstate 89 to a full interchange by the State was studied in cooperation with the Central New Hampshire Planning Commission. The matter was tabled pending further State-City negotiations to integrate the proposed improvement with the City's long-range plans for major thoroughfares.

Traffic Control

In its advisory capacity to the City Council in matters relating to the Traffic Code, the Board recommended establishing stop intersections at the following locations: Silk Farm Road at Dunbarton Road, West Street at South Street, Bridge Street at Merrimack Street and Bye Street at Merrimack Street, and Sylvester Street and Second Street at Sewalls Falls Road.

The Board opposed a proposal to eliminate one-way traffic on Allen Street at the Merrimack Valley High School. A request for a traffic light at the intersection of Hall Street and Poplar Avenue also failed favorable consideration.

On-Street Parking

Recommendations to the City Council were made by the Board in several matters relating to on-street parking. Favorable action was advised on ordinances prohibiting all parking on Dixon and Ward Avenues, on South Main Street at the Kelley Square TOPICS highway improvement project, and on South Main Street in the vicinity of the Blue Cross-Blue Shield building. The Board opposed establish-

ing no parking on a portion of Summer Street in Penacook.

In other actions, the Board recommended limiting the duration of parking on portions of Pillsbury Street, Maitland Street and South Main Street. A

request for 20-minute parking on Pleasant Street between North Main to North State Streets was opposed. The Board also advised against establishing special parking spaces on South Main Street at the Senior Center for use by elderly patrons.

INDUSTRIAL DEVELOPMENT REPORT

Mayor Malcolm McLane and R. Peter Shapiro were elected by the City Council from its membership to serve on the Industrial Development Advisory Council for 1972. John Henchey served by virtue of his position as City Manager. The Directors of Concord Regional Development Corporation selected Robert H. Reno, its President, and Kenneth Feldhusen, a Director, to represent that organization. These five members met and appointed Franklin Hollis, Robert Ehrenberg, John Webber and Charles Sheridan, the President of the Concord Chamber of Commerce, as the members-at-large for 1972. Richard Osborne replaced Charles Sheridan when he became President of the Chamber in October. Mayor McLane was again elected Chairman.

The economic base of Concord has continued to show strength during the year. Our diversification in manufacturing and our strong service industries give us this stability. Preliminary employment figures indicate that our work force increased over 1,200 jobs during 1972. This figure is reinforced by the continued low unemployment figure which has frequently run below 3% during the year. Several of our existing industries showed faith in the future of the community by expanding their plants and increasing their employment. Records indicate that more than 115,000 square feet of floor space is under construction which will provide employment for over 500 people when completed. New business arrivals in our community have occupied over 50,000 square feet of floor space and are providing employment for an additional 75 people.

A contract to study service industries was arranged with the Center for Industrial and Institutional Development at the University of New Hampshire. The need to know why the rapid change of employment from manufacturing to service industries was taking place prompted this study. Work was commenced in May of 1972 after approval and funding were received from the New England Regional Commission. Examination of

service industries has been made in the Concord area and in a larger New England area to determine the factors which contribute to the growth and location of these industries. Preliminary draft copies were received late this year. The final report will be presented to the City early in 1973.

A new brochure titled "What's In It For You?" featuring the livability of Concord was prepared and mailed to 8,500 selected recipients throughout the country. We also advertised in a site selection magazine which went to the desks of 35,000 top executives. Both of these mailings featured a return card asking for more information about Concord. The return of these cards has been good and has given us an opportunity to talk with a group of good companies interested in Concord. To answer the frequent requests for more information about Concord, a folder containing brief facts was prepared. This was made in easily-readable form and continued the theme of our location within the southern part of New Hampshire on the cover. This folder will be used in answering inquiries during 1973.

Early in 1972 the Board of Directors of the Concord Regional Development Corporation began implementing long-range plans for the development of both Terrill Industrial Park and Sheep Davis Industrial Park. The first project undertaken was the construction of 2,773 feet of street in Terrill Park called Terrill Park Drive. This new street reaches between Old Turnpike Road and Airport Road. The street was built to the City standards and contains a 10-inch water main. This project cost the Corporation \$67,856 and made 55 Acres of good land available for industrial development. During the year 18 Acres of this land were sold for new construction. The second major project to be undertaken was in Sheep Davis Industrial Park at Pembroke Road on the east side of the Airport. 2,208 feet of street was opened up and graded. 1,068 feet of water main was installed in this new street. The total cost of this project was \$15,889. Four plots containing over 10 Acres were

sold as a result of this construction. Major projects programmed by Concord Regional Development Corporation in this Park for 1973 include the construction of an additional 1,303 feet of street and water main which will create another 20 Acres of land for sale.

Our continued positive approach of a planned

and controlled development program for the City is required if we are to maintain the economic health of the community. To create and improve job opportunities for our growing population is a constant challenge. The private and public sectors working together can meet this challenge and keep Concord a great place to work and live.

ANNUAL REPORT 1972

PERSONNEL AND PURCHASING DEPARTMENT

Purchasing

The Purchasing Department processed a total of 7,204 purchase orders during 1972 for construction, equipment, supplies, and services for all City departments at a total value of \$9,224,660.46. Request for bids were sent out for 51 items, and formal requests for quotations were prepared and sent out for 68 items. 4,945 field purchase orders at a dollar value of \$63,011.75 were used to purchase small items of less than \$30.00 value; 2,259 purchase orders at a dollar value of \$9,161,648.71 were processed for all other items valued at over \$30.00. There was a total increase of \$8,245,137.31 in spending in 1972 over the previous year. This inflated figure is due in part to the construction of a Wastewater Treatment Plant and the Water Treatment Plant which in combination amounts to a dollar value of \$7,122,375. A portion of these costs will be federally funded. Without considering these two projects, construction costs alone still rose substantially in 1972 over the previous year with a major part of funds being spent for sewer construction, including Connoocook River Intercepting Sewer, Rolfe Street and Penacook Street Sanitary Sewer, Broadway Storm Sewer; Loudon Road Sanitary Sewer and Shaker Road Sanitary and Storm Sewer.

Motorized equipment spending also increased in 1972 by \$32,500.84. The single most costly item was a 1,000 GPM Pumper for the Fire Department in the amount of \$39,651.00, and secondly, a cab and chassis, and aerial bucket for the Fire Department totalling \$19,181.20.

Revenue from the sale of surplus City property was realized in the amount of \$9,688.19. Items sold included trucks, cars, office equipment, fire alarm boxes, scrap metal, etc.

Personnel

Two new position titles were added to our list of classified job titles in 1972; Sign Fabricator and Boys Club Recreation Supervisor. No general wage increase was given to City employees in 1972, but a \$5,000.00 life insurance fringe benefit was given to all permanent City employees in 1972. Three claims were honored during the year. 630 individual personnel actions were processed during the year; 39 new employees and 222 temporary employees were hired; 56 employees completed their probationary period and were given a permanent status. There were 203 resignations, 5 service retirements, 1 disability retirement, and 13 discharges. 24 employees were promoted, 16 were granted leaves of absence, and the remaining 51 actions processed were for suspensions, return from leaves of absence, etc. Under a grant from the N.H. Safety Council, the Personnel Director completed a 12 hour instructors course in defensive driver training, and subsequently, coordinated and taught defensive driver training to members of the Fire, Police and Water Department's personnel. 50 hours were spent in this effort, resulting in certificates being earned by 85 employees. Promotional examinations, conducted by the State of N.H., were given for Deputy Fire Chief, Fire Captain, Fire Lieutenant, Fire Training Officer, Fire fighter Mechanic, and Police Lieutenant in addition to a number of pre-entrance examinations for Fire fighters and Police Patrolmen.

Invitations for bids were sent out in December for a Comprehensive Classification, Compensation and Fringe Benefit Survey to be conducted in 1973. In-depth insight of the mechanics of this proposed study was gained by the Personnel Director in his post as Chairman of the State Classification Person-

nel & Management Study Commission.

Auditorium

The City Auditorium was rented on 108 occasions during the year with revenue realized in the amount of \$2,225.00.

Operation Of City Hall

In addition to minor projects for purposes of maintenance, some fireproofing was done in the basement of City Hall during the year.



Paving the way to the City of Concord.

One of the many art displays in Concord's modern Public Library.

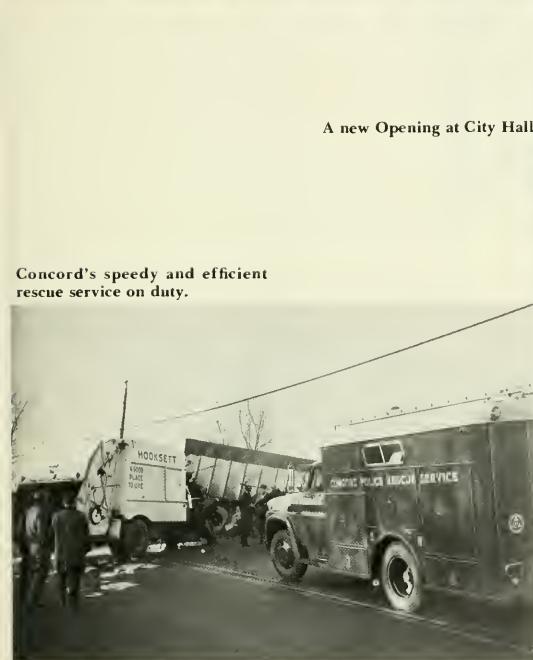




A new trim for Christmas Trees.



A new Opening at City Hall.



Concord's speedy and efficient rescue service on duty.

PROTECTION OF
PERSONS AND PROPERTY

POLICE
FIRE
CIVIL DEFENSE
BUILDING INSPECTION



Lt. Burrill speaks to class on fire prevention



Staff of Concord Civil Defense

POLICE

Personnel: Concord Police has 50 members of which 43 are regular officers and 7 perform support functions. This force is augmented by 38 special officers and 11 School Crossing Guards. The regular force has increased in size over the past ten years from 39 to 43 or 10.2%.

Training: 28 officers attended in-service training courses ranging from basic police training to the Northwestern University Traffic Institute. All officers fired the practical pistol course twice and 18 officers graduated from various First Aid courses. 11 officers attended college level courses during their off duty hours.

Communications: Concord Police maintains 2 voice radio circuits and a police call box system. This call box system has boxes throughout the city and is available for public use.

Operation Crime Stop: The 5 WATT'Rs CB Radio Club is now in its 11th year and is affiliated with the nationwide REACT Team. They provide mobile disaster units and are prepared to provide aid during emergencies. Additionally, they assist Concord Police with augmenting patrols during the motorcycle races and Halloween.

Budget: The Concord Police budget for 1972 was \$504,453.00. The department collected \$141,947.07 for various services, which was turned over to the City Treasurer.

Operations: Concord Police maintained a 24-hour patrol covering 64 square miles of area with over 220 miles of streets and roads. Officers handled 25,463 calls and complaints of which 1155 were accident investigations, made 940 non-traffic arrests, 31,734 traffic arrests (includes summons and parking violations), and answered 1889 ambul-

ance calls. Officers investigated 514 major crimes and cleared 220 or 31.3%. This compares with the nationwide clearance average for cities of comparable size of 16.7%. The below table shows the increases of police services in Concord over the past ten years:

Category	Percent Increase
Calls and complaints handled	126.5%
Major Crimes investigated	128.0%
Arrests (non-traffic)	138.0%
Traffic arrests (other than parking violations)	171.1%
Juvenile cases	45.2%
Ambulance calls	29.8%

This compared to the 10.2% increase in manpower shown above.

Public Relations: Members of the Concord Police Department spoke to 34 local schools, civic and religious groups on drugs, juvenile problems, and other related subjects. The department maintained a police exhibit at the Concord Kiwanis Trade Fair.

Boys' Club: The Concord Boys' Club continued to increase in size with a current membership of over 300. A total of 14,132 boys participated in various activities. This year's program has varied from previous years due to increased membership. This year, the club participated with five other clubs in various games and tournaments. The continued support of the community remains vital to the maintenance of this worthwhile endeavor.

FIRE

Fire brought five deaths in Concord in 1972. Many citizens were injured and thousands of dollars were lost due to fire.

Deaths, economic loss and human suffering from fire are not acceptable. The Concord Fire Department intends to motivate people to a greater understanding of the ever-present threat to their security by fire.

The Department's services continue to expand and increase markedly.

The Dispatchers handle an average of 1,300 calls a month covering emergency situations, requests for aid, information, permits, etc. this increase has

caused us to change two Plaza exchange telephone trunks for three Capital exchange trunk lines. This gives all citizens six progressive selecting telephone lines into the Fire Department and thereby virtually eliminating a busy signal.

The emergency phone number for all citizens is now 225-3355. Major changes occurred in 1972 with management personnel.

Deputy Chief Clayton Higgins was promoted to Chief of Department

Captain Francis LaClair was promoted to Deputy Chief

Captain Elmer Resse, of Engine 5 Company

retired with 26 years service

Other changes were:

Lieutenant Edward Joaquin to Captain
Firefighter Raymond Knowlton and Firefighter
Lawrence Potter to Lieutenant

1973 Goals Are:

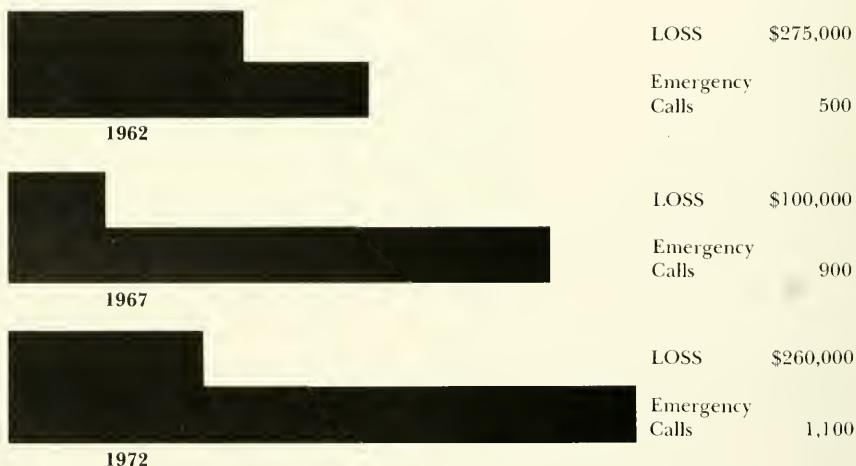
1. Construction of a new station at South Main St. & Abbott Rd. (Close Engine 5 & 6)
2. A Fire Prevention Inspector in the Fire Prevention Bureau
3. A Clerk Typist in the Department Office
4. A review of station relocation and replacement program
5. Indepth leadership training
6. A rescue service using present personnel
7. Increase of personnel for firefighting without

increase in funding

8. Arouse the Community to work in concert with the department for the protection of life and property
9. Intensified Fire Prevention activities
10. Intensified Training on a broader level
11. Greater utilization of manpower through the use of sophisticated equipment.
12. Continue the vehicle location review.

The Fire Prevention Bureau was involved in court action three times in 1972, for the enforcement of Codes. Compliance was gained in all three instances.

The Fire Prevention Bureau conducted programs on Fire Prevention and Life Safety in Nursing Homes and Schools throughout the year, including a demonstration at the New Hampshire Hospital.



Although our emergency calls have more than doubled, the department has been able to keep losses from climbing at the same rate. We feel that

the answer lies in our Fire Prevention and Training program.

CIVIL DEFENSE

Alerting the two school districts in our area was speeded up in the event of impending severe storms or other emergency information with the installation of a Plectron fire receiver in the superintendent's office of each of the districts. In the Concord Union School district office are from left to right Spiro Anastos, business supervisor, Chief Clayton Higgins, Jr., Seth O'Shea superintendent and Edson Eastman CD Education director. All Civil Defense alerts are broadcast over the network.



"The Bomb Threat" and its related effects on the public, business and industry were discussed at a dinner meeting of the Concord Civil Defense staff at the Abbott House, Concord, on Wednesday, February 16. The contemporary problem and how best to cope with it was detailed by local officials

who have had considerable experience in this field. Speakers shown in photo, left to right, Captain Richard Campbell, Concord police; Malcom Spoor, general manager, Concord Electric Company and Chief Clayton Higgins, Jr., Concord Fire Department.



Civil Defense is described as the continuation of local government under abnormal conditions. The coordination of existing emergency resources into a plan of action to minimize the loss of life and property in time of disaster. We have strived to maintain an effective state of readiness made possible only through the cooperation of local government and emergency forces both permanent and volunteer, local utilities, medical facilities, and State Civil Defense.

Several staff meetings have been held throughout the year. Subjects covered were bomb threats, severe weather problems, disaster control, river flooding and disaster planning. Red Cross representative gave a resume' of the flooding disaster in Wilkes-Barre, Pa. City manager John Henchey spoke on river flooding and disaster planning for the city. Police Captain Richard Campbell, Fire Chief Clayton Higgins, Jr. and Concord Electric general manager Malcom Spoor spoke on "Bomb Threats" Peter Spinelli of the U.S. Weather Bureau addressed the group on severe weather problems. A disaster control meeting was held in the Emergency Control Center in April with the staff participating in problem solving during a mock severe weather exercise. All communications were in operation and manned by staff personnel. Richard Brodeur, director and utilities liaison officer Malcom A. Spoor attended a State CD simulated disaster exercise in Dover in May. Penacook rescue squad was represented by Deputy Edgar Brodeur and Rick Fowler.

The communications equipment continued to operate on a 24 hour per day operation as the fire dispatcher utilized the radios for two-way communications with the Public Works department, Water department and also monitored Concord police and Concord Electric radios. Mobile radios in the cars of five Civil Defense staff members were maintained at peak efficiency by Wright Communications. Specifications were drawn up for these radios to add the second fire ground frequency as soon as the fire department changes. We also planned to change the old radio in the car of Rev. John L. Johnson religious officer. Specifications were also made for the two-frequency portable radio for the director's car. Both items were included in the 1973 budget requests. A plectron tone alerted fire receiver was installed in the

Superintendent's office of Merrimack Valley and Concord School districts in February to speed up alerting the schools in the event of approaching severe storms or any other emergency information.

Numerous severe weather alerts were received during the year ranging from heavy snow watch to tornadoes and flash flooding. Concord police department is the receiving point for weather and checkerboard test alerts reaching the city from the State police or State Civil Defense. These alerts are then fanned out to emergency agencies in the city and surrounding towns. The Concord Fire Department broadcasts each alert received over their FM fire band network for instant alert to most agencies.

The Penacook Rescue Squad continues to be a valuable asset to the community with their well stocked "Rescue 1" and the competent manpower. New equipment was purchased during the year to better assist the persons treated. Several members participated in first aid and emergency medical technicians courses. Regularly scheduled training sessions are held twice a month. Rescue 1 log for 1972 shows a heavy increase in calls over the previous year. The tally for the year is as follows: Hospital runs 105, fire calls 47, auto and other accidents 66, oxygen calls 39. The log shows that 1,677 man hours were worked by the volunteers as Rescue 1 travelled 2,466 miles in response to these emergency calls. Rescue officers joined with public works crews and utilities in making streets passable following one of the severe thunderstorms that raged from Penacook into Bow. Wedge Hoyt used a chain saw to assist in the cleanup and reported the progress from the two-way radio in the truck.

Several of the local government agencies took advantage of government surplus materials available from the N.H. Distributing Agency.

Anti war groups were active during the spring, meeting on the State House lawn waving Viet Cong flags and burning the President in effigy. The demonstrations were considered peaceful.

The layout and distribution of 250 newsletters each month keeps our constituency well informed of the activities of Civil Defense.

The six air raid sirens are tested each Saturday at 11:00 a.m. Dave Norris our maintenance officer has kept them in top shape throughout the year.

The growth in Concord continued at an unprecedented rate throughout the year in residential development, single family houses, mobile homes and apartments. As the available vacant land is in the east side of the river, the major development occurs there.

During the year a training program covering 40 hours work was developed. This covered one and two family house construction, the electric, plumbing and structure, as well as zoning.

Housing Inspection continued throughout the year with considerable compliance obtained by revisits. There were no housing cases presented to the Housing Board during the year. Continued

close cooperation with the Fire Department has resulted in improved compliance with Fire Regulations. The Fire Department inspects business establishments and the Housing Inspectors inspect dwellings.

The gas plumbing inspection and permit system is gaining acceptance. It is a new procedure and requires much publicity. The plumbing inspection program continues to improve with increased compliance. Two plumbing examinations were conducted. Two training meetings were held with plumbers. The backflow preventer requirement has been started.

BUILDING INSPECTION DEPARTMENT ANNUAL REPORT — 1972

The estimated cost of construction for the year 1972:

Total Valuation of New Work	4,080,711
Total Valuation of Additions	2,503,766
& Alterations	6,584,477
Total Valuation-Dwelling Units	4,516,709

Permits issued during 1972 were as follows:

Building Permits	607
Plumbing Permits	282
Demolition Permits	47
Sign Permits	89
Electrical Permits	741

The following Inspections were made:

Building	710
Plumbing & Septic Tank	609
Electrical & Mobile Home	1916
Zoning Violations	195

Housing Inspections — 1418

Zoning Board Appeals — 61

Granted — 34

Garage and/or Yard Sale Permits Issued — 187

Letters to violators on Unregistered cars — 169

Compliance — 111

INCOME FROM FEES COLLECTED ON
PERMITS DURING 1972 — \$23,843.19

WATER



Photo by Ken Williams

Cleaning the City's Reservoir

CONCORD WATER DEPARTMENT

ANNUAL REPORT

1972

WATER CONSUMPTION

Consumption for the year amounted to 1,482,003,000 gallons. This represents an average daily consumption of 4,060,282 gallons. Based upon a population of 32,000 people an average daily consumption of about 126 gallons per person is indicated. Of the total amount used 1,138,223,000 gallons were pumped and 343,780,000 gallons were supplied by gravity directly from Penacook Lake. The consumption for 1972 was 21,035,000 gallons less than for 1971.

WATER SUPPLY

Penacook Lake

The elevation of Penacook Lake on January 1st was 179.7' or 5'-0½" below the spillway elevation of 184.75'. The Lake reached a peak elevation of 184.5' at the end of June and a low of 179.35' at the end of February.

Sanders Well Field

Water pumped from this source amounted to 388,788,000 gallons. This was 26% of the City's total consumption.

Turkey Pond

For the fifth year in a row it was not necessary to activate the pump at the emergency station.

PROPOSED WATER TREATMENT PLANT

Notification was received that the Federal Government would contribute \$1,500,000 toward the construction of this facility. Bids went out and the Pizzagalli Construction Co. of So. Burlington, Vt. submitted the low bid of \$3,413,375. Pending final approval by HUD it is expected that work on the new plant will start early in the spring of 1973.

PRECIPITATION

Precipitation during the year amounted to 42.07" as compared to the 30 year average of 38.08". This is an excess of 3.99" as compared to a deficiency in 1971.

MISCELLANEOUS BUILDINGS AND STRUCTURES

Reservoir — The Penacook St. reservoir was drained and cleaned. It was last cleaned in 1966.

A 6' X 10' concrete block chlorinator building was constructed.

Flanders Building — Window sills in basement were repaired and repairs were made to the heating system. A new office was partitioned off in the basement.

Brick Gate House — Numerous windows broken by vandals were repaired.

Shop — Concrete block partition walls were erected around the boiler in the basement and work was started on relocating the basement entrance. A "cage" was erected around the meter repair and stock room area on the first floor, to control small tools and pipe fittings etc.

MISCELLANEOUS

The consulting firm of Camp Dresser & McKee of Boston, Mass. submitted their final report on a study of the distribution system on the easterly side of the Merrimack River.

The recommendations will be followed in planning for future water requirements in that area.

In May the Department started Zone billing. Under this method of billing the City was divided into three zones. Each zone will be billed at different times with each zone being billed quarterly as has been past policy.

A comparison of work done by the Department in 1971 and 1972 indicates a definite increase in the work load. This has been caused by the influx of people and developers into the City.

PERSONNEL

The Department had 37 full time, 1 part time year around and 4 part time summer employees.

CONCORD WATER WORKS
Water Record for Month of —————— 1972

Long Pond to Concord	846,000,000
Long Pond to Penacook	247,220,000
Sanders Station	388,783,000
Total Gallons Used	1,482,003,000

PUMPING RECORD

No. State Street Station	502,220,000
West Concord Station	247,220,000
Sanders Station	388,783,000
Booster Station	59,197,000
Total Pumped	1,197,420,000

GRAVITY	343,780,000
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CHLORINE USED

Gravity to Concord	8,030 Lbs.
To Penacook	2,230 Lbs.
Total	10,260 Lbs.

HYDROXIDE USED

Gravity to Concord	25,665 Gal.
Sanders Station	30,695 Gal.
Total	56,360 Gal.

K.W.H. USED

Booster Station	38,348
No. State Street Station	220,332
West Concord Station	140,196
Sanders Station	522,340
Total	921,216

**CONCORD
CONSERVATION
COMMISSION**

The first year of the Commission's work has been busy, if a little undirected. The members are not professionals in the field and their commitment to this job has required a good deal of homework.

In keeping with the ordinance requirements, we are making an index of natural resources which will include photos and whatever historical information which may be appropriate. An open space plan for Concord should be part of the overall Land Use Plan to be developed in the next year or two and our efforts will be directed towards an independent (outside) evaluation of this need utilizing Ford Grant money which is available to us on a matching basis. We hope to interest the Harvard Field Service of the School of Design to do this for us.

We have set up a series of four ward meetings

to gather input from citizens regarding the amenities they consider important to preserve.

An effort to develop a Conservation District in the Broken Ground area of Concord has been undertaken and will be pursued.

In our bylaws we have allowed ourselves to appoint consultants in various areas. William Miskoe, a registered civil engineer, and David Tardiff, a lawyer, have been so appointed.

In the coming year we plan to hold meetings in a more formal manner. These, as in the past, will be on the first Monday of each month at 5:00 P.M. at City Hall. Additional meetings will be called as needed. Periodic reports to the City Council will be made, probably quarterly.

THE NEVERS' BAND OF CONCORD, NEW HAMPSHIRE

In 1861 under War Order #15, Governor Nathaniel Berry authorized Gustavus Ingals to form a band of twenty-five men to accompany the Third New Hampshire Volunteers in their present conflict. This newly formed band was sent to New York where they joined General Sherman and accompanied him on his historic march to the sea. The band finally ended up at Hilton Head, South Carolina for the duration of the war.

During the band's stay at Hilton Head, many exciting and dangerous happenings evolved. One such happening goes as follows: The Post Commander decided to give a real bang up concert to build the moral of the men. At this time, there were so many men either sick or wounded that there weren't enough musicians to play the concert. But in the dead of the night, some of the Northern boys got into their long boats, rowed across to the mainland, went through the Southern lines, captured some of the bandmen, brought them back dressed in Northern uniforms, played the concert and then smuggled them back again.

Over the years, the band has played for many historic occasions. In 1904, the band played for the signing of the Russo-Japanese Peace Treaty signed in Portsmouth, N.H.

The band has had the following conductors:

Gustavus Ingals	1861
J. Wilkins Hall	1879
Henri Blaisdell	1881
Arthur Nevers	1884 (<i>who the band is named after</i>)



Herbert W. Rainie 1940
James Bell 1950
Paul T. Giles 1960 (*present director*)

Nevers' Band is believed to be one of the oldest bands in the United States. The band has given one-hundred and twelve years of fine music to the public audiences. Presently, the band plays ten concerts for the City of Concord, nine for the State of New Hampshire, plus many other concerts during the summer weeks.

The band is made up primarily of music educators and students about to become music educators. The music played is programmed for all age groups and ranges from light classical to more modern and dissonant music.

The band plays between thirty to forty concerts a season. The season runs from May through August yearly.





Photo by Ken Williams, Concord Monitor

Municipal Recreation has been one of the fast growing services of local government in recent years. Citizens today are finding more leisure time and have become aware of the values of being active.

The Concord Recreation and Parks Department is responsible for the maintenance and care of more than 500 acres of parks and roadside areas, including Beaver Meadow Golf Course; Memorial Athletic Field; White, Rollins and Merrill Parks; Heights, Garrison, Kimball, Fletcher-Murphy, West Street, Doyen, Thompson and Hall Street (Reed) playgrounds; West Concord Community Center; Concord Community Center; two wading and seven swimming pools; White Park skating pond and hockey rink; and eight other neighborhood rinks.

RECREATION ACTIVITIES:

Personnel — One male and one female full-time supervisors, 31 playground and pool instructors, over 50 part-time and volunteer leaders.

Children and Youth Programs — Two Playschools for children age 3 and 4, neighborhood square dances, figure skating classes, ski lessons, ski bus trips, hockey, midget football, tennis lessons, basketball, indoor activities at center, handicapped children's swimming and play sessions.

Golf Course Division — Total income for the municipal 18 hole golf during 1972 was \$39,693.

Memorial Field Expansion Project — The city council authorized an appropriation of \$50,000 for land acquisition to begin the Municipal Athletic Field Expansion.

The city also received a 9 acre parcel from the State of N.H. which will be included in the program.

CONCORD LIBRARY

During the year, 29,484 Concord Library card holders used 200,916 books; 25,198 people viewed 1,052 films; and 17,999 records and 3,273 prints were circulated. The Bookmobile provided 32,600 books and other library materials.

6,394 books were added to the Library's shelves. Of these, 4,891 were adult books and 1,503 were juvenile. There were also 425 records added to the Library collection, 20 new prints, 18 cassettes and 14 films.

The Library has 138,111 books currently. Of these, 112,664 are adult and 25,447 are juvenile. Also available are 4,958 records, 311 prints and 34 art sculptures. The Library subscribes to 355 periodicals and 24 newspapers.

Paid registrations brought in \$1,928 this year in comparison with \$1,400 in 1971. Total registrations for the year numbered 2,352.

Various state and local groups made use of the Library meeting room 493 times during the year, including 222 meetings in the auditorium.

The Friends of the Library sponsored their annual film program, presenting eight fine films during the year to appreciative audiences.

In February the Library started participation in a work-study program with the Merrimack Valley Library Institute. Under this program, candidates for an Associate in Arts Degree in Library Science gain practical experience by working part-time in the Library.

Beginning in April, the Library sponsored a series of lectures on consumer education, with opportunity for questions and discussion following each lecture.

During June, the Library again joined in the Festival of the Arts. A Library staff member served as coordinator of the Festival and other members of the staff assisted with film programs, story hours for children, the Art Walking Tours, and special exhibits both in and out of the library.

Throughout the summer months, the library took an active part in the establishment and running of the Summer Museum of Art and Science, located in the old Post Office building. Staff members helped not only in scheduling and arranging exhibits, but also in giving time on weekends to work in the Museum.

In July, the Library filled its vacancy for a Supervisor of Children's Services. The monthly activity reports list more than a hundred special groups of children who visited the Children's Room during the year to hear stories, listen to records, and select books. This was in addition to the children who came for the library's regular story hours and children's film programs.

The Library provided a voters' information center prior to the city elections for the second year. On display in the library foyer were statements of the political views of the candidates together with biographical sketches.

Through many kind contributions, the library was able to purchase a wood sculpture, "Standing Woman," as a permanent memorial to Nyleen Morrison, former library trustee and member of the library foundation, who died in May. Carved by Winslow Eaves of Andover, the sculpture stands on the main floor of the library. More than a dozen local groups and organizations, as well as many personal donations, made possible this lovely memorial.

The month of December proved to be most exciting! One morning, the Library Director received a call from radio station KABC in Los Angeles for an on-the-spot interview concerning the library's policy of lending stuffed birds and small mammals to patrons. Apparently, the wife of a local Associated Press employee, while checking some books out, noticed a patron checking out some birds. She told her husband and he in turn placed this information on the AP wire service. Soon after this initial call, many more came in from all over the country, including a call from the BBC representative in New York.

The release — "Want a Bird?... See the Librarian!" — ran in papers all over the United States, including newspapers in Boston, New York, San Francisco, Trenton, Los Angeles, Anchorage, New Haven, St. Louis, Chicago, Richmond, and many others. Many museums and collectors have also con-



Wildlife Exhibit on second floor of library.

tacted the Director asking for more information on the library's collection. From all information received, it appears that the Concord Public Library is the only public library in the country that lends such interesting material!



PUBLIC WORKS
ENGINEERING
CEMETARY

"Penacook — Boscawen
Wastewater Treatment Plant
Now Under Construction"



Photos by Ken Williams, Concord Monitor



ENGINEERING DIVISION ANNUAL REPORT FOR 1972

The Engineering Division has continued its assigned duties this year with particular emphasis on new construction. Five projects totaling more than \$320,000 were built under contract with the Division's direction and inspection. These included Loudon Road Sanitary Sewer Extension, Broadway Storm Sewer, Rolfe Street Sanitary Sewer, Shaker Road Sanitary Sewer, Terrill Park Drive and the Highway Resurfacing Program on South Main Street, Concord and Fisherville Road. Mountain Road Sanitary Sewer was completed in the Spring and general inspection and coordination were provided for the construction of the Penacook Sewer Interceptor and Treatment Plant. To insure that new facilities were built to City and State standards, further inspection was provided during the construction of the New Meadows Subdivision, Brookside Drive Extension, Norwich Street and Bishopsgate, a new street off Columbus Avenue.

Since many new projects are being planned for construction in 1973, this office obtained field information which formed the basis for design of such public works as the extension of the main runway at the Airport with a companion taxiway, a storm water separation project in Charles, Washington and Linden Streets in Penacook and sewer extensions in Columbus Avenue and in Shawmut Street in East Concord.

Some of the work done by the Public Works Department during the year requires assistance from the Engineering Division. In 1972, this work included the grading and surfacing of the Beaver Meadow Golf Course parking lot, an extension of First Street, a project to relieve flooding in the vicinity of Fremont Street and North Spring Street which involved rebuilding existing sanitary sewers and a new storm sewer, a storm sewer extension on South Street and the reconstruction of Hoit Road in East Concord, a continuing project, under the State Town Road Aid Program.

A variety of other activities in the field were performed, some of which were for other Departments. For example, a survey was made and a plan

drawn for the proposed expansion of Memorial Field which included inspection and setting of grades while a new drainage ditch was dug to the Turkey River. Layout work was continued for the Union School District on its site for the proposed intermediate school on Portsmouth Street in East Concord. In addition, property surveys were made for a small tract of land on Old Turnpike Road which was acquired by the City, a tract of land at River Hill which will be used for the Pumping Station site for the Contoocook River alternate water supply system and the land needed for the extension of Storrs Street. A missing Town Line bound was reset on the Hopkinton line. Street right-of-way lines were re-established in over 50 locations throughout the City, in some instances to assist builders to make the required setback and in others, to determine the ownership of diseased trees.

Many plans and estimates were prepared during the year for a variety of projects. Chief among these was a plan of the right-of-way needed for the intercepting sewer which will run from the main sewage treatment plant site off Hall Street to Sewalls Falls Road in West Concord, a distance of over eight miles. Floor plans of the Police Station on Warren Street and the former Telephone Exchange Building on Green Street were drawn for the Planning Department, as well as a composite land map of the Broken Ground area. A plan of the intermediate school-park complex lying between Portsmouth Street and Shawmut Street in East Concord was also prepared. Special assessment maps were drawn for the Finance Department covering projects on Garvins Falls Road and Loudon Road. Preliminary designs and cost estimates were worked up for sewer projects in Bog Road and Marion, Mulberry and Eldridge Streets.

For the first time, standard drawings are now available to builders, subdividers and contractors which show construction methods and materials for building new streets and sewers which are acceptable to the City and are in accordance with the requirements of the New Hampshire Water Supply and Pollution Control Commission.

ANNUAL REPORTS FOR 1972

Cemetery Division

There were a total of 384 burials performed throughout the cemetery system in Concord. A total

of 105 new lots were sold together with various flower trusts. General maintenance throughout the year included painting the interior of the tomb,

painting and roof repairs on the garages as well as other miscellaneous building repairs. Spring cleanup, planting of flower beds and mowing of lawns were all completed prior to Memorial Day. Many monument foundations, lot markers, flower beds, tree and shrub plantings were prepared for both new and old graves. In addition, old graves were reloamed, graded and seeded in a continuing effort to preserve the beauty of the cemetery landscape.

Refuse Division

The Refuse Division traveled a total of 42,500 miles in collecting the city's solid waste to the sanitary landfill. (This is equivalent of 13 trips across the continental United States). This resulted in the placement of 90,500 cubic yards of solid waste at the present landfill site. (This would cover the entire width of Main Street from Pleasant Street to Centre Street a depth of 16 feet). A recycling center for glass and tin was established at the Capitol Shopping Center. Additional recycling programs have also been initiated for junk cars, Christmas trees and old tires. The entire scope of recycling waste is being expanded as rapidly as the public interest dictates.

Highway Division

The Winter snowplowing and removal program consisted of 23 complete plowing cycles of the city streets, 14 plowing cycles of the sidewalks and 13 plowing and clearing operations at the Airport. In the downtown congested areas 75,160 cubic yards of snow was removed to various snow dumping areas. (This snow was enough to make a snowball 157 feet in diameter). In addition to the normal Spring cleanup program, the crews participated with the High School students in roadside cleanup during Earth Day. Due to an early snow storm the fall cleanup was conducted under adverse conditions. The Summer program included asphalt surfacing of 46 miles in Wards 2 and 8; 9,137 linear feet of sidewalk resurfacing; construction of new sidewalks on Hall Street, Ormond Street and Mountain Road; installation of 495 linear feet of granite curb and the use of 1,610 tons of asphalt in the repair of city streets. The Division also performed numerous other maintenance tasks such as rebuild-

ing and painting guardrails; installation and repair of meter posts, traffic and street signs; traffic painting (lines, crosswalks, parking spaces); catch basin and culvert installation and cleaning; and the street sweeping program. During the year the Division removed over 400 dead or diseased trees. The tree planting program totaled 175 new Mountain Ash, Flowering Crab and Norway Maple trees. In addition, over 300 trees were pruned under the tree maintenance program.

Garage and Stores Division

The Garage Division performed over 100 major repairs on the city's equipment and over 3,500 minor repairs. New Equipment received during the year included 5 dump trucks, 2 pickups, a front end loader with backhoe and a sewer rodding machine. The equipment replaced was either traded or sold at auction. Carpentry activities performed included numerous repairs at the City Hall, Police Station, Airport, Voting Places and City Sheds. Three old storage sheds at the site of the Wastewater Treatment Plant were also demolished.

Sewer Division

The Sewer Division performed normal maintenance of the city's rapidly expanding sanitary sewer system. Their work included repairs to 70 manholes, 21 mains, clearing of 17 main sewer plugs and 75 laterals. Equipment inspections of the 2 city maintained lift stations at Donovan and South Main Streets. There were 64 new house connections laid as well as the relay of sanitary sewers on Pleasant and Fremont Streets. Storm sewer work included the construction of new lines on South Street and Hoit Road in addition to the normal maintenance of catch basins, manholes, cross-culverts and mains. Construction of the Penacook Treatment Plant and Sanitary Sewer Interceptor has progressed on schedule with a completion date in early 1974. Preliminary design studies have also been prepared for the Concord Wastewater Treatment Plant off Hall Street.

WELFARE DEPARTMENT

Total Welfare Costs: \$125,400.00 (Including Administration costs)

The Welfare Department is the agency of the City Government established to furnish aid to needy persons who are the Legal Liability of the City of Concord. It has a yearly budget that is supported by the tax payers of the City.

Welfare Costs

In 1972, Concord Welfare had contact with 126 cases. Of this number 80 cases received aid at a total cost of \$11,850.00. The remaining 46 cases were referred to the appropriate State, County or Counselling Programs.

Of the 80 cases aided, 58 cases — involving 140 persons — were General Relief, 17 cases — involving 51 persons — were Soldiers Aid, 4 cases — involving 8 minors — were Child-Care in Foster Homes and 1 case was a Tax Abatement. This made a total of 200 individuals who received aid in 1972.

Insufficient income, marital difficulties and sickness were the major reasons for assistance in 1972.

There was considerable improvement in employment during 1972. This was due to the implementation of the NABS/JOBS Program. This program is sponsored by the National Association of Businessmen and is supervised through the Chamber of Commerce and the State Department of Employment Security.

The following shows the reasons for aid and approximate percents in each category during 1971 and 1972:

	1971	1972
Unemployment	21%	11%
Sickness	19%	23%
Insufficient Income	26%	25%
Marital Difficulties	16%	24%
Alcoholism	5%	5%
Unemployable	13%	12%

Old Age Assistance (OAA)

In 1972, Old Age Assistance, including the Alien

(OAA-A) numbered an average of 142 cases per month with total expenditures of \$78,555.00, compared with 121 cases with expenditures of \$64,920.00 in 1971. The City Welfare Department pays 25% of the cost of the State controlled program of OAA, plus \$6.00 Medical per month. On OAA-A cases, 40.64% is paid by the City, plus \$10.00 Medical per case.

It should be noted that the State of New Hampshire does not participate in the OAA-A Program. It is funded by the Federal Government and the local Welfare Department. However, the New Hampshire Division of Welfare supervises the OAA-A Program.

Aid to Permanently and Totally Disabled (APTD)

In 1972, Aid to Permanently and Totally Disabled cases numbered an average of 26 cases per month with total expenditures of \$19,425.00, compared with 25 cases in the amount of \$17,600.00 for 1971. The City pays 35% of the cost of this State controlled program of Aid to Permanently and Totally Disabled, plus \$23.00 Medical per person.

In Penacook, a total of 8 cases involving 28 persons received aid at a total cost of \$1,520.00.

Of those aided, 4 cases (8 persons) were General Relief and 4 cases (20 persons) were Soldiers.

Unemployment and sickness were the major causes for assistance in 1972.

Old Age Assistance (OAA)

Penacook averaged 17 cases per month in 1972 at a total cost of \$6,700.00, compared with an average of 15 cases per month in 1971 in the amount of \$7,500.00.

Aid to Permanently and Totally Disabled (APTD)

Penacook averaged 3 cases per month in 1972 at a total cost of \$1,677.00, compared with an average of 2 cases a month in 1971 at a total cost of \$1,700.00.

SANITARY INSPECTION & HEALTH

One of the functions of the Health Department is to assist in the immunization of children. The department, with the cooperation of the Visiting Nurse Association, held eight clinics in the City Auditorium in 1972. All immunizations necessary

prior to school entrance, as recommended by the State Department of Public Health, are available at these clinics. This year 208 immunizations were given as follows:

Diphtheria, Tetanus and Whooping

49

Cough	
Diphtheria, Tetanus (adult type)	24
Oral Polio	90
Measles	33
Rubella	12

Three cases of infectious hepatitis were reported and investigations made. One dog bite was reported and one rabid bat was found.

There were 155 food vendor's licenses issued and the receipts for same were \$310. These licenses are issued to food stores, restaurants, bakeries,

cafeterias, etc. Two convalescent home licenses were issued and receipts were \$218.

The Comfort Station on Warren Street is open six days a week. Receipts for the year were \$822.20.

Burial permits were issued and deaths tabulated for 715 deaths. Resident deaths were 362 and non-resident deaths were 349, four were stillbirths. Thirty-four deaths resulted from external causes. Bodies of 129 persons who died outside the city were brought here for burial and there were 236 cremations at the Concord Crematory.

Table of causes of deaths (most common causes)

	1968	1969	1970	1971	1972
Diseases of circulatory system	404	426	426	411	421
Diseases of nervous system	47	7	6	10	6
Cancer and other malignant tumors	95	124	103	95	106
Diseases of digestive system	16	30	30	31	21
Diseases of respiratory system	42	34	53	53	53

The following inspections were made during the year:

Stores	162	Eating Establishments	256
Bakeries	34	Schools and Nurseries	37
Trailer Parks	52	Complaints	147
Foster Homes	33		

Following foods and utensils were condemned, forfeited and destroyed as unfit for human consumption:

5 bottles ketchup	6 pieces of food equipment
5 bottles mustard	6 pkgs. sliced turkey
1 can cranberry sauce	6 — 4 lb. containers ham
2 pkgs. sliced ham	

Laboratory: Total number collected and analyzed for bacteria count:

Samples from knives	23	Samples from spoons	23
Samples from forks	23	Samples from plates	23
Samples from glasses	23	Samples from working	
Samples of food collected	54	surfaces	23

T. B. Testing Equipment sterilized — 10,200 units

An investigation of illness of a considerable number of people, after consuming a buffet dinner at a local restaurant, was made by this department. Some of the victims were interviewed and questioned as to the kinds of food eaten and the number of persons that were ill.

Fecal specimens from persons that were ill were collected by this department and tests at the N.H. State Laboratory were negative for salmonella and shigella organisms that were suspected because of the results of the interviews. The State of New Hampshire does not have the facilities for testing for all the organisms that could cause the illness. A sample of the turkey that was said to have been served at the buffet did not show enough organisms to cause illness. Other samples of food picked up, but which were not served at the restaurant that night, were negative.

Three persons were reportedly made ill after eating soft ice cream in a local drive-in. Samples were tested at the N. H. State Health Department Laboratory. They showed no coliform, enteric or staphylococci. The total plate count was not high enough to cause illness.

Three young adults were taken to the Concord Hospital by the Police after reportedly becoming ill in fifteen minutes after consuming a pizza pie at home, after purchasing it at a local restaurant. An investigation by this department revealed that all three had been on drugs and no symptoms of food poisoning, such as diarrhea, cramps, etc. only giddiness was reported.

On January 25, 1972 a meeting was attended by this department at the Federal Building in Concord, sponsored by the U. S. Food and Drug Administration and the N. H. Department of Health. A seminar on food-borne illness was attended on March 21 and 22, 1972 at the Howard Auditorium in Concord, sponsored by the N. H. Health Department and the U. S. Food and Drug Administration. The Sanitary Inspector attended the meeting of the Concord Board of Health at City Hall on June 21, 1972 and some of the problems of this department were discussed. The Sanitary Inspector attended a meeting held by General Motors Corporation on meeting the challenges of cleaning the air of pollutants from automobiles. It was reported that the amount of pollutants has

been reduced in this area due to anti-pollutant devices on automobiles and should continue to decrease in the future. The Sanitary Inspector attended the 10th Annual Yankee Conference on Environmental Health at the Stratford Connecticut Motor Inn on September 13-15, 1972. On October 18, 1972 the Sanitary Inspector attended a hearing at the State House, called by the N. H. Health & Welfare Committee, on licensing of foster homes, foster day care and day care centers.

During February an investigation by this department revealed that a septic tank cleaning operator emptied the contents of his truck in a local school yard, but the violator was never found.

The owner of a local restaurant was given an order to install a new septic tank system in forty-eight hours and he complied. A complaint and warrant was filed in the Concord District Court against a home owner who refused to repair his septic tank system. On the Judge's order, the system was repaired. One unlicensed septic tank cleaner was ordered to cease operations and to bury septic tank cleanings with clean fill.

An investigation of Gayla Dosa, said to be contaminated with kerosene, according to the Food and Drug Administration, was found to be sold only by the Star Markets in New Hampshire, which have no outlets in Concord.

In June local stores were checked for Tonya Sun-tan Lotion and Plymouth Provision three and five pounds canned hams that were reported to be contaminated, by the U. S. Food and Drug Administration. The Tonya Sun-tan Lotion was found to be replaced by fresh approved batches with new code numbers. The Plymouth Provision hams have been returned to the manufacturer.

In September all stores and restaurants selling shellfish were contacted in the Concord area, after the "Red Tide Situation", and were warned not to sell certain shellfish until notified that the products were fit for human consumption.

During May two cases of hepatitis were reported and the Sanitary Inspector made an inspection and report. No further cases were reported.

In the same month the Concord Monitor reporter accompanied the Sanitary Inspector on some inspections and published three articles on this department.

One local restaurant was allowed to reopen after an inspection by this department, following a small fire.

The owners of a dead sheep and horse complied with orders from this department to bury them to prevent a health hazard.

One of two bats killed in a local home was found to have rabies, after a test at the N. H. State Hospital Laboratory. The owner proceeded to seal up open-

ings from the cellar to attic.

A rat extermination program was carried out in August in a local neighborhood after a local illegal dump was filled in. The rats moved to a burnt out house and were infesting nearby houses.

